

3. **Build Institutional and Technical Capacity:** Targeted technical assistance and capacity-building programs will be provided to SQCC and other relevant institutions, as well as private sector actors, to strengthen skills in standards development, testing, inspection, certification, and accreditation. Partnerships with academic and research institutions will be explored to support long-term capacity development.
4. **Establish and Operationalize a Grievance Redress Mechanism (GRM):** A project-level Grievance Redress Mechanism will be established and operationalized prior to major implementation activities. The GRM will include multiple entry points, clear timelines for resolution, confidentiality safeguards, and regular reporting to ensure transparency and trust.
5. **Integrate GBV/SEAH Prevention and Response Measures:** The project will adopt and enforce zero-tolerance policies and codes of conduct on GBV/SEAH for all project actors. Training, awareness-raising activities, and confidential reporting and referral mechanisms will be integrated into project implementation in collaboration with relevant local service providers.
6. **Apply Environmental, Health, and Safety Safeguards:** Environmental and occupational health and safety considerations will be embedded into all quality infrastructure upgrading activities. This includes proper waste management systems, climate-resilient design measures, protection of environmentally and culturally sensitive sites, and enforcement of health and safety protocols for workers and communities.
7. **Promote Transparency and Accountability:** Clear procedures, publicly available information, and regular reporting on project progress, grievances, and outcomes will be used to strengthen accountability. Stakeholder feedback will be systematically documented and reflected in project decision-making processes.
8. **Sustain Engagement and Feedback Loops:** SQCC and MoFED committed to maintaining continuous stakeholder engagement throughout the project life cycle. Follow-up consultations will be conducted to validate progress, address emerging risks, and ensure that community perspectives remain central to project implementation.

These agreed action points will inform the finalization of project implementation plans, safeguards instruments, and monitoring arrangements, and will be reviewed periodically to ensure responsiveness to stakeholder feedback and evolving project needs.

Meeting Photos



List of Participants

DRIVE Project – Stakeholder Consultation Meeting Attendance


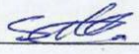


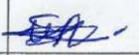
DATE: 25th February 2026

S/No	Full Name	Organization / Institution	Phone Number	Signature
1.	MUBARIK MOHAMMED MOHAMMOUD	SERP/MOFED	063 - 4446295	
2.	Mukhtar Harir Hussein	UOH	063-4212000	
3.	Hassan Arsb Elmi	NIA	63 4157743	
4.	Adnan Nour Abolqani	MOECC	9699602	
5.	Abdigani Dorane Hassan	UOH	4480283	
6.	Ahmed Yusuf Abdi-Goolcade	UOH	4730221	
7.	Abulicorim Abdullahi Dure	Sqcc	4412576	
8.	Abdihakim Ahmed Ismail	FAO	4817719	
9.	MUKHTAR ABIB OMER	MOFED	4845500	
10.	Frah Ahmed Hassan	Nafis Network	4342316	
11.	Hassan Sudi	ISIR Institute	663 4478474	
12.	Abdikadir Mohamed	ISIR Institute	0634471617	
13.	Saed Ismail Awad	G12	063- 4159107	

S/No	Full Name	Organization / Institution	Phone Number	Signature
14.	Fid Mohamed SagerL	MOLSAF	063-415173 0	
15.	Abdikberdar Ahmed Muse	MAADFOR.	063-4111 391	
16.	Hamse Hassan Hariv	MAAPO	063-4117325	
17.	Mohammed Sahal Ewle	MoAD - Agriculture	063-4610206	
18.	Abdirahman mohamed M.	SIAR	63-4786772	
19.	Mohammed Omar Hussain	SERP/MOFED	063 44205 27	
20.	Mohamed Keyse Ahmed	SQCC	063 480 2002	
21.	Ahmed Mohamed Abd:	SONYO	063 422228	
22.	Saad omer Ahmed	Sinsaf	063-4317948	
23.	Muna Cisman CLashi	SQCC	063-4471046	
24.	Ahmed Ali Ismael	SQCC	063-4101835	
25.	Abdi Maxamed MAXAMED KAYSE AXAMED.	SQCC	063-4488026	
26.	MAXAMED yusuf	SQCC	063-4476899	

DRIVE Project – Stakeholder Consultation Meeting Attendance

DATE: 25th February 2026

S/No	Full Name	Organization / Institution	Phone Number	Signature
27.	SAAD HADSI	MOTT	06344197	Saad Hadsi
28.	Khodor cillahi Horir	SACC	063-4033704	
29.	Sittaam Ibrahim Cilli	MHRD	0633279330	
30.	Ahmed Saad Ibrahim	Changyok.com	063-4975580	
31.	Faysal Cayunh Xasan	camel dairy farm Assaci	063-4423482	
32.	Safia Ahmed Saed	SGCC	063-4955585	
33.				
34.				
35.				
36.				
37.				
38.				
39.				

ANNEX VIII: Grievance Registration Form (GRM/001)

Date: _____ Grievance Number: _____

Plaintiff: _____

Cell Phone: _____ Village: _____

Chiefdom: _____ District: _____

Province: _____

Grievance Category (e.g. land, house, etc.):

Grievance location (Village, Ward, District): _____

Description of grievance: _____

Signature of Recording Officer: _____

NB: The information and details provided herein will be kept and remain confidential and anonymous and under no circumstances will the details be revealed save for instances of victim protection only.

ANNEX IX: Acknowledgement Receipt (GRM/002)

Complaint no.: Date of issuing complaint: (dd/mm/yyyy)

Place of issuing complaint:

Village/Town/City/Area: District:

Details of the Complainant:

Name: Age:
Address: Gender.....
Email address: Phone no.

Supporting documents submitted:

- i.
- ii.
- iii.
- iv.
- v.

Summary of complaint:

.....
.....
.....
.....
.....
.....

Name of Officer receiving Complaint: _____

Signature of Officer receiving Complaint: _____

All information and details of the parties must be kept confidential and anonymous.

ANNEX X: Meeting Record Structure (Grievance Redress Committee & Other Meetings) (GRM/003).

Date of Meeting: Complaint no.:Venue of Meeting:

List of participants:

Complainant Side	Grievance Redress Committee Members
1) 2)	1) 2) 3)

Summary of Grievance:

.....

Key discussions:

- 1)
- 2)
- 3)
- 4)
- 5)

Decisions Made/Recommendations by the Grievance Redress Committee:

- 1)
- 2)
- 3)

Status of Grievance (tick where applicable):

Solved		Unsolved	
---------------	--	-----------------	--

Chair person's name: _____

Chair person's signature: _____

Date (dd/mm/yyyy): _____

All information and details of the parties must be kept confidential and anonymous.

ANNEX XI: Grievance Investigation Report (004)

PARTICULARS OF THE GRIEVANCE			
Name of Complainant:			
Grievance Number:	Reference		
Grievance Category :			
Grievance Description:			
Grievance location (District, Ward, Village):			
TYPE OF INVESTIGATION CONDUCTED			
Field or Site Visit: Yes. () No. ()	Desk Review: Yes. () No. ()	Date Conducted:	
Key people consulted/interviewed:			
Description of the scope of the investigation:			
Summary of the findings:			
Recommendations			
Responsible/Investigation Officer Name:			
Signature:			
Designation:			
Date:			
FMS:			
Province			
District			

All information and details of the parties must be kept confidential and anonymous.

ANNEX XII: Quarterly Report of Registered Complaints (GRM/005)

Location Date (dd/mm/yyyy) Period (Quarter ending)

i. Details of Complaints Received:

Place of issuing complaint	Name & Address of complainant	Location of complaint/concern	Date of Receipt	Complaint no.

ii. Details of Grievance Redress Meetings:

Date of meeting	Venue of meeting	Names of participants	Decisions/Recommendations made

iii. Details of Grievances addressed:

Date of issuing complaint	Category of complaint	Category of grievance	Brief description of grievance	Date of complete resolution

(Note: Copy to be submitted to the Project Coordination Unit)